



## CASE STUDY: DYFA INDUSTRY: PLUMBING

DYFA Plumbing offers professional plumbing work across the Commercial, Residential, and Maintenance fields. With over 65 staff operating from their Maroochydore head office, DYFA provides solutions to new projects, commercial premises, and residential homes right across Queensland.

Tanya says,

“Setting up my Formitiza account was easy. It’s a great solution that’s simple to use and easy to understand.”



### More About DYFA Plumbing

DYFA Plumbing was started in 2008 by Dylan Fahey, wanting to provide a superior service to homes and projects across the Sunshine Coast. Since then, DYFA has grown to become one of the largest plumbing businesses on the Coast, with an additional permanent office in North Queensland to service growing needs in this region.

The DYFA Team focuses on innovative solutions, and takes ownership of projects and call-out issues until a resolution has been provided. Their team aims to be the best tradie on every project, which is why they are awarded so much repeat business.

DYFA Plumbing’s Tanya Munro said she heard about Formitiza from others in her industry using the paperless app while she was searching for paperless forms.

### Facing Their Challenges

Tanya says, “The challenges we experienced in our previous business process included inefficiencies, time delays, paperwork getting lost, mistakes made, tedious, and manual data entry.

“Formitiza provides a valuable contribution to how our business operates. Game changing - it has completely streamlined the way our business operates. Formitiza is good value for money”.

“We are currently using paperless forms. It’s probably a good idea to look at the remaining features now that we have forms under control.”

She states, “Setting up my Formitiza account was easy. It’s a great solution that’s simple to use and easy to understand.”

Tanya relates, “Formitiza Support and Customer Service team is very Responsive and always very helpful”.



**Formitiza – making paperwork paperless.**



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### Goodbye Clunky Old Software

She reveals, “I was using a different software solution before I came across Formitize. I made the shift because my previous software was clunky and not very responsive. Workflows were nowhere near as good as Formitize and the layout of the forms were pretty rudimentary.”

### Highly Recommended

When deciding on a new solution, other software compared included Canvas, ServiceM8, Tradify, simPro and Adobe Tanya concludes, “Formitize is so much better than any of the others we looked at. Pretty easy to set up once you knew what you were doing. Took a bit to understand the form design, but once we knew some of the advanced features it's really easy. I'd love to recommend Formitize to a friend or colleague. I give it a 10.”

### Testimonial

Tanya shares, “Formitize has revolutionised the way our business operates. We have teams of commercial, residential, and maintenance staff all on site with iPads, and all our forms and timesheets sit now within Formitize.”

“Our timesheet exports can be easily uploaded to Xero in a fraction of the time payroll used to take us, and no human error. Our staff find Formitize easy to use and the workflows and databases sitting behind the forms help us keep things accurate.”

“Our account manager was instrumental in helping us get set up and tweaking forms as we become more advanced in what we want out of the system. I'd recommend Formitize without hesitation to any business who needs to streamline its processes and procedures. We won't look back.”

# “10 out of 10.”

Grow your business with Formitize paperless business solutions.  
Start your Free 30-day Trial Today!

**Formitize – making paperwork paperless.**